

# PARKING UTILITY

The Parking Utility of the City of Appleton consists of an operations section and an enforcement section. The operations section maintains the three City owned ramps and all on-street and off-street parking stalls and meters. The enforcement section upholds City ordinances and State statutes pertaining to parking.

## Q & A

**Q: What should I do if a meter takes my money but doesn't give me time?**

A: Call 920-832-6474 and provide customer service with the meter number. Parking staff will check the meter and fix it accordingly.

**Q: How much does a parking permit for the ramps cost?**

A: Monthly parking permits are available for all City owned ramps. For the Yellow Ramp, Red Ramp and Green Ramp the cost is \$40 per month plus tax for unlimited access. A \$3 plus tax administrative fee is added to the initial purchase price for new permit access cards for the Red, Yellow and Green Ramps.

**Q: Why can't I park overnight in front of my house or downtown?**

A: Several operations occur at night and can be done more efficiently if the streets are cleared of vehicles. Garbage and recycling collection may begin as early as 3:00AM. Street sweepers operate on 3rd shift and plow trucks operate at night as needed.

**Q: Can I use a credit card to pay for parking?**

A: Yes. Credit cards can be used in the Red, Yellow and Green Ramps.

**Q: I don't carry change so how can I pay for my meter parking?**

A: The City now has a pay-by-phone parking app called Passport. Just download the app, enter your information and you will be set to go! This same app is also used in many other communities around the country.

**Q: What is the clearance in the parking ramps?**

A: Red Ramp 6'10"                      Yellow Ramp 7'4"                      Green Ramp 7'4"

**Q: Where can I park if my vehicle doesn't fit in the ramp or I have a trailer?**

A: You can purchase a meter bag(s) from the 5th floor, City Center for short-term extenuating circumstances. The cost is \$9 plus tax per day. Guests of the Hilton Paper Valley Hotel may purchase meter bags at the front desk of the hotel.

**Q: Can I park my motorcycle in any of the parking ramps?**

A: Yes, motorcycles may park in the **designated area in the** Green Ramp. The motorcycle entrance is on Division Street. Motorcycles are not permitted inside the Red and Yellow Ramps because it is unsafe to pass through the automated gates at these ramps.

**Q: How much is parking in Appleton?**

A: Ramp parking is based on length of stay as follows:

\$3 for < 4 hours

\$6 for > 4 hours

Metered parking ranges from \$0.25 to \$1.00 per hour depending on where the meter is located. Time limits are also location specific so read the meter carefully and remember metered parking is FREE after 6:00PM Monday – Saturday and FREE all day Sunday.

**Q: Why are there red domed meters?**

A: Red domed meters are designated as short-term parking for quicker turn-around for some businesses. They have a 30 minute time limit.

**Q: How long can I park at a meter?**

A: The meter times vary depending on location, color, and time of day. Read the meter carefully for time limit restrictions.

**Q: What do the yellow colored meters mean?**

A: Yellow meters are loading zone only areas from 8AM to 3PM. After 3PM you may park and plug the meter, similar to other metered stalls.

\* \* \* \* \*

For more information please visit: [www.appleton.org](http://www.appleton.org) or call 920-832-6474