



WATER LEAK MONITORING

Subscribe to Receive Water Leak Alerts & Access Your Water Usage

Water usage, intentional or not, is the sole responsibility of the customer. Even a small leak can add up on your quarterly utility bill. Toilet leaks can be silent and can potentially run hundreds of gallons per hour, adding that unforeseen cost to your bill. City of Appleton offers free Aquahawk Alerting which allows you to monitor your water usage and receive alerts for potential leaks.

WHAT ARE THE BENEFITS?

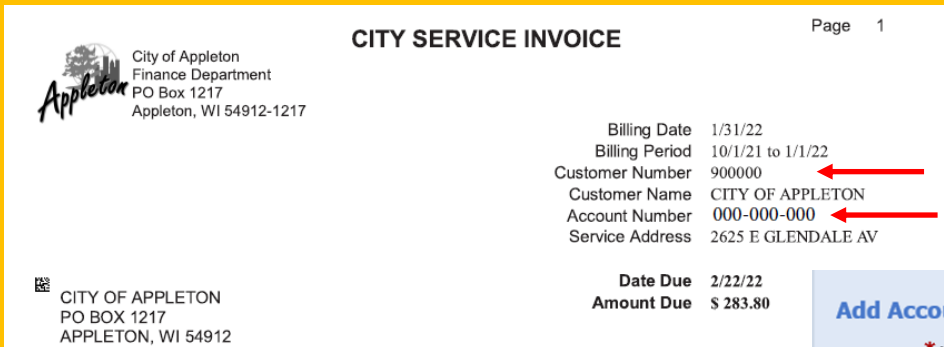
Be in the know 24/7. Be notified if a pipe breaks or you have a leak while you're away. You'll be able to monitor your water consumption, see how much water you're using, and view an estimate of your bill anytime.

Set your threshold alerts. Threshold alerts allow you to specify an amount you don't want your bill to exceed (gallons or dollar amount). If your usage is trending to, or has exceeded the threshold value, Aquahawk will send you a notification.

Receive timely leak alerts when your water consumption indicates high usage. You choose how you want to be contacted—email, text, or telephone.

READY TO REGISTER?

You will need your Customer and Account numbers which can be found on your City Service Invoice.



Here is where you can find your Customer & Account Number.
Enter number without hyphens

1. Go to <https://applwi.aquahawk.us/login>
2. Enter in your contact information
3. Enter in your Customer & Account Information
4. Set your threshold alerts

** A new account set up will need to be completed after you have moved to a new property.

PAYING YOUR CITY SERVICE INVOICE

Below are the multiple ways to pay your City invoices. More information can be found at www.appleton.org/government/finance/city-services-invoices

- Mail – PO Box 1217, Appleton WI 54912-1217
- Credit/Debit Card – see City's website, fees apply
- E-check – see City's website, \$1.50 fee per check
- Set up Electronic Fund Transfer – form available on-line
- Drop box located at City Hall, Appleton Street entrance
- In person at City Hall – 100 N Appleton Street



Contact our Public Works Department with Questions.
Phone : (920) 832-5580
Email : msbclerkal2@appleton.org
Website : www.appleton.org/residents/water/customer-portal